

Operations Analytics and Intelligence Business Analyst

DUBLIN OR LEEDS OR MALTA - REMOTE



PRESENTED TO YOU BY i-RECRUIT

Overview

We are looking for an Operations Analytics and Intelligence Business Analyst for our client, a FTSE 100 and Fortune 500 listed company, to work in an ostensibly remote role with the main base of operations in Sofia.

You will be responsible for setting up and maintaining governance and procedures revolving around data requests as well as acting as the anchor point between the rest of the business, particularly Programme and Project Management division and the Data division within Operations.

This involves understanding the customer and contact facing touchpoints and the Customer Journeys, as well as taking a hands-on role with data analytics and assisting with data management.



Requirements

ESSENTIAL

- Extensive analytical and technical skills and experience, including a minimum of three years relevant work experience
- Agile Project Management Certification or similar
- Advanced knowledge of Microsoft Office (Access, Excel, PowerPoint etc.)
- Excellent presentation skills
- Ability to deliver high quality work under pressure of deadlines
- Ability to clearly communicate ideas and results to non-technical business people, both written and orally
- Ability to see the "big picture", evaluate the business impact of issues and prioritize among many requests
- Ability to turn complex concepts into actionable recommendations
- Advanced knowledge of Atlassian products but also other project management software

DESIRABLE

- Degree in the quantitative areas or a minimum of three years relevant work experience
- Knowledge of Operations
- Practical experience with Atlassian products
- Knowledge of the online Poker / Casino/ Sportsbook industries
- Basic knowledge of data mining / advanced analytics (clustering, regression, predictive models)



Responsibilities

- Determine how to improve existing business processes
- Identify the steps or tasks to support the implementation of new features
- Design the new features to implement
- Mapping of processes
- Setting up and maintaining process governance structure
- Assisting the wider team with analytics and data management
- Working with the Data Manager for process mining
- Promoting insight driven decision making
- Be the point of contact between rest of the business and the team especially for data requests and project-related work and formulation of ROI/Benefits
- Provide ad-hoc analysis and insights as required



Remote Working

This is a remote, work from home position, but you'll be asked to come to the office a few times a month. All expenses will be entirely covered.

In this ever-changing world, our client recognises the benefits of working remotely, but it's important that you make human contact with your colleagues and get to know your team.



The Package

You wouldn't expect us to disclose the salary range at this early stage, but we're very confident that we'll meet your expectations. Our client understands the value of rewarding staff well, and has constructed a superb package. There's a significant annual discretionary bonus.

And that's just for starters.

You'll get medical and dental cover for you and your immediate family. You'll get a personal interest allowance to encourage you to pursue a hobby away from the workplace. Work is important, but so is life. If you have a baby - as a mother or father - whilst in work, you'll be given 1000 BGN to celebrate and buy the essentials. That's a lot of nappies!

You'll be given plenty of opportunity to develop your skills and qualifications with plenty of support. And once the World gets back to something like normal, there are summer and Christmas parties and we told that they are quite the event...



Next...

If we've piqued your interest, we'd be happy to answer any questions that you may have. If you are happy to be considered, we'll need a CV, and after that, there'll be a phone interview with the relevant personnel.

If both parties are happy, there will be a more formal face-to-face interview where your technical experience will be explored.

And if that goes well...welcome to your new job.



A bit about us

We have decades of experience of recruitment, business and commerce, and it shows. Trading since 2018, we're an independent and proud Irish company, working mainly within the tech sector across Bulgaria, Ireland and the UK. We have developed some very smart techniques for finding key staff for our portfolio of clients. It can be hard and laborious work, but it's really effective.

But you know that already, or you wouldn't be sitting there, reading this.

We treat our candidates with a great deal of respect, and because of this, we develop strong relationships with our ever-increasing database of talent.

We never forget that we are dealing with people who are making life changing decisions. We'd be *delighted* to help you on to the next stage of your career.

